

HEALTH CARE SERVICES

OPD CLINICS

Department	Days	Room No.
Cardiology	Monday to Saturday	18, 19
Cardiothoracic Surgery	Monday to Saturday	16, 17
Endocrinology	Monday to Saturday	39, 40
Medicine	Monday to Saturday	25, 26
Surgical Gastroenterology	Monday to Saturday	41, 42
Medical Gastroenterology	Tuesday, Thursday, Saturday	37
General Surgery	Monday to Saturday	30, 31, 32
Neurology	Monday to Saturday	21, 22, 23
Neurosurgery	Monday, Wednesday, Friday	27, 28
Nephrology	Monday, Wednesday, Friday	35, 36, 37
Oncology-Medical	Tuesday, Thursday, Saturday	29, 32
Oncology-Surgical	Tuesday, Thursday, Saturday	30
Psychiatry	Monday to Saturday	SPMCW Hospital
Radiotherapy	Tuesday, Thursday, Saturday	27, 28
Urology	Monday to Saturday	35, 36, 45
Haematology	Monday to Saturday	Ground floor extn. block
Obstetrics & Gynaecology	Monday to Saturday	SPMCW Hospital
Ophthalmology	Monday to Saturday	SPMCW Hospital
Dermatology	Monday to Saturday	SPMCW Hospital
Paediatrics	Monday to Saturday	SPMCW Hospital
Dental Surgery	Monday to Saturday	Ground floor extn. block
Ent	Monday to Saturday	SPMCW Hospital
Sunday is a holiday for OPD except Sunday Free Clinics		

Special Clinics

Clinic	Days	Room No.	Timings
Breast clinic	Monday	29	7.00 - 11.00 am.
Chest clinic	Monday, Wednesday, Friday	25, 26	7.00 - 11.00 am.
Juvenile diabetes clinic	2 nd Saturday	39, 40	7.00 - 11.00 am.
Paed. Endocrinology	Tuesday	39, 40	2.00 - 2.30 pm.
Rheumatology clinic	Tuesday, Thursday, Saturday	25, 26	7.00 - 11.00 am.
Speech therapy	Monday to Saturday	1 st floor Extn. Block	9.00 - 4.00 pm.
Master health check-up	Monday to Saturday	25	7.00 -11.00 am.

Evening special clinics

Department	Days	Room No.	Timings
Cardiology	Monday to Saturday	18, 19	3.00 - 4.00 pm.
Neurology	Monday, Wednesday, Friday	21, 22 , 23	

Sunday free clinics

Clinic	Days	Room No.	Timings
Juvenile diabetes clinic	2 nd Saturday	Endocrinology	9 - 11 AM
Psoriasis & Pemphigus	I Sunday	OBG Block, SPMC (W) Hospital	
Routine Dental Checkup			
Oral Hygiene Clinic			
Well Baby Clinic			
Deafness			
Thyroid & Varicose Veins	II Sunday	-do-	9 - 11 AM
Glaucoma , Paediatric			
Ophthalmology & Squint			
Carcinoma Breast			
Carcinoma Cervix			
Epilepsy clinic	OPD block		
	II Sunday	39 & 40	7 - 11 AM
Endocrinology	III Sunday	21 & 22	7 - 11 AM
Hypertension clinic	Last Sunday	18 & 19	7 - 11 AM
Prosthetic valve clinic	Last Sunday	18 & 19	7 - 11 AM
RNTCP services	All working days	Medicine	9 AM to 2 PM
ICTC	All working days	Medicine	9 AM to 2 PM

HEALTH CARE SERVICES:

(i) Out Patient service

In OPD, the patient flow is streamlined to facilitate quick consultation by opening additional counters and providing additional staff. Out-patient services had been expanded by providing consultation facility for patients at the newly started Obstetrics & Gynecology, Pediatrics, ENT, Ophthalmology, Dental Surgery & Psychiatry on all working days throughout the year.

Mobile phone technology had been used to facilitate the patients to fix their appointment time for OP consultation by using No “Q” system. Which will be supplemented by online appointments using soon-to-be released SVIMS App.

The *NTR Vaidya Seva* patients health records are being scanned and converted into Electronic Health Record formats for settlement of claims through HIMS as a measure to save time and reduce paper usage.

(ii) Free services

Free OPD consultation is provided for all patients who are below poverty line category. SVIMS conducted a total of 186 rural camps and 214 Epilepsy camps

(iii) Dr. NTR Vaidya Seva :

SVIMS has consistently been a top performer in terms of number of patients treated and money generated among Government Hospitals in the State in the implementation of Dr. NTR Vaidya Seva Scheme.

Till date, 427 Dr NTR Vaidya Seva camps have been conducted. Taken together, SVIMS outreach & Dr NTR Vaidya Seva scheme have held a total of 613 camps benefiting 1,90,786 poor patients. When considered in terms of elimination of out-of-pocket expenditure among underprivileged population, these efforts are equivalent to nearly Rs.398.65 Crores worth of free service through public financing schemes and SVIMS funded care. During the year 2017-18, till October treatment worth of Rs.49.27 Crores was delivered to the poor.

(iv) Sri Venkateswara Pranadana Scheme

The Sri Venkateswara Pranadana Scheme has been providing yeomen service, especially for patients afflicted with diseases that are not covered under the *NTR Vaidya Seva* scheme. So far 16,968 patients have undergone treatment under this scheme. Fund allocation upto November, during this financial year has been Rs.6.64 Crores. Since inception, the total funds spent under the scheme is of Rs.69.83 crores.

This scheme enables getting PET-CT for the second time and in-patient treatment for the second episode under this scheme had been extended to be done under free of cost, after obtaining justification for treatment from the treating consultants. Till date 1289 PET-CTs costing Rs. 2,32,02,000/- have been done free of cost to benefit the poor and needy. Pranadana scheme is getting global recognition and is featured in Pulitzer Center, USA patient stories; and among the finalists in South Asia, BMJ awards recently on November 18, 2017 for transforming lives through team surgery for crippling deformity in children.

(v) Free clinics

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(vi) Infection Control

Infection control committee of SVIMS was formed in February, 2010. A sub committee was started in October 2015 for the development and implementation of hospital antibiotic policy and standard treatment guidelines.

(vii) Spiritual Health

Concerts by the TTD Annamacharya Project artistes are held regularly on every Saturday and Sunday between 4.00 pm -5.00 pm in general wards.

(viii) Bringing SVIMS into digital age : m-health, electronic medical records:

SVIMS aspires to be one of “the most-wired health system” in the nation. Mobile health opportunities are harnessed and the nascent programme of “NoQ” system is being optimized to ensure SMS-texting based appointment scheduling for all outpatients and transmitting test results. E-hospital initiative will work towards making the current fledgling HMIS programme into a full fledged Electronic Medical Record, linked to full enterprise architecture and data management solutions. From the patients perspective, developing a product for both SMS interface and mobile APP integration will facilitate making appointments, receiving results, doctor prescriptions and reports as well as health education materials through a single window.