



SVIMS

NEVER EVENTS

First introduced in 2001, the term 'Never Events' refers to shocking, egregious, unambiguous and measurable **events that should never occur in healthcare**. During the last 15 years, a list of such highly serious adverse events have been catalogued in many countries. These events result in death or significant disability and are preventable. SVIMS has started measuring each of these 'Never Events' and has put in place safety parameters to mitigate any harm with the goal to eliminate them. Thus, SVIMS become the First Health Care System in India, to voluntarily report safety record, towards continuous quality improvement. Never Events indicate fundamental safety problems within an organization or system. They are grouped into 7 categories SVIMS will choose one from each of these groupings as outlined above & will methodically put in place safety measures to eliminate them:

| Never Event Category | Indicator | |
|--------------------------------------|--|-----------|
| | Description | Benchmark |
| Care Management Events | Stage 3 & 4 Decubitus ulcer during hospital | 0 |
| Administration of drug or biological | Mismatched Blood Transfusion with serious harm. | 0 |
| Radiological Events | Metallic object in MRI suite causing injury | 0 |
| Environmental Events | Falls in hospital premises with serious injury | 1 |
| Procedure Events | Wrong site/wrong patient procedure | 0 |
| Device Events | Foreign object unintentionally left inside body during surgery | 0 |
| Patient Protection Events | Misidentification or missing baby | 0 |

On 12-07-2016, Hon'ble Health Minister, Dr. Kamineni Srinivas garu unveiled SVIMS Website reporting of **one such never event, namely stage 3 / 4 Decubitus Ulcer**. On 9-12-2016, to coincide with "**World Patient Safety Day**", Director-cum-VC of SVIMS Dr.T.S.Ravikumar unveiled ('go live') the full spectrum of Seven Never Events listed, under the banner '**Serious Seven**'



NEVER EVENTS AT SVIMS : SERIOUS SEVEN

i. Decubitus Ulcer - stage 3 /4

Decubitus Ulcer is also known as Pressure sore/bed sore. Since the monitoring started in September 2015 after the arrival of the new Director and **during the period Sep 2015 to 30th April, 2019, no stage 3 / 4 Decubitus Ulcer has developed in any patient as a result of stay at SVIMS.**

Even though only stage 3 and 4 Decubitus Ulcer are considered as never events, at SVIMS nursing section has started following all patients for the identification and corrective measures for stage 1 and stage 2 Decubitus Ulcer in order to prevent them progressing to stage 3 or 4. It is to be noted that stage 2 ulcers are observed only in patients who are transferred in with decubitus ulcers and no patients at SVIMS developed any stage 2 ulcers.

Definition:

Stage I: Redness without skin breakdown.

Stage II: Skin breakdown – Epidermis and Dermis.

Stage III: Full thickness destruction through dermis into subcutaneous tissue

Stage IV: Deep tissue destruction through subcutaneous tissue to fascia muscle, bone.

Decubitus Ulcers Report Stage 1 (January 2019 to April 2019)

| | | |
|--|-------|--------|
| Note : Total Hospital Census : | 10940 | |
| ICU patients | 2281 | 20.85% |
| Stage 1 & 2 Decubitus ulcer incidence: | | |
| Developed at SVIMS For the Year 2019 | 26 | 0.23% |
| Present on Admission For the Year 2019 | 48 | 0.43% |

Decubitus Ulcers Report Stage 1 (Sept 2015 to 31st December 2018)

| | | |
|--|-------|--------|
| Note : Total Hospital Census : | 31968 | |
| ICU patients | 6783 | 21.94% |
| Stage 1 & 2 Decubitus ulcer incidence: | | |
| Developed at SVIMS For the Year 2018 | 55 | 0.17% |
| Present on Admission For the Year 2018 | 74 | 0.24% |

| Year | Ulcers Developed at | | Total |
|--|---------------------|------------|------------|
| | SVIMS | Outside | |
| 2015 | 15 | 22 | 37 |
| 2016 | 51 | 82 | 133 |
| 2017 | 52 | 85 | 137 |
| 2018 | 55 | 77 | 132 |
| 2019 (upto April 30th) | 26 | 48 | 74 |
| Total | 199 | 314 | 513 |

Decubitus Ulcers Report Stage I

| Month | Ulcers Developed | | |
|------------------|------------------|-----------|------------|
| | SVIMS | Outside | Total |
| Sept,2015 | 05 | 13 | 18 |
| Oct,2015 | 05 | 02 | 07 |
| Nov,2015 | 01 | 0 | 01 |
| Dec,2015 | 04 | 07 | 11 |
| Total (A) | 15 | 22 | 37 |
| Jan,16 | 09 | 09 | 18 |
| Feb,16 | 05 | 08 | 13 |
| Mar,16 | 03 | 03 | 06 |
| Apr,16 | 09 | 05 | 14 |
| May,16 | 02 | 07 | 09 |
| Jun,16 | 01 | 06 | 07 |
| Jul,16 | 06 | 08 | 14 |
| Aug,16 | 02 | 04 | 06 |
| Sep,16 | 06 | 08 | 14 |
| Oct,16 | 01 | 05 | 06 |
| Nov,16 | 04 | 08 | 12 |
| Dec,16 | 03 | 11 | 14 |
| Total (B) | 51 | 82 | 133 |
| Jan,17 | 06 | 14 | 20 |
| Feb,17 | 05 | 08 | 13 |
| Mar,17 | 06 | 08 | 14 |
| Apr,17 | 03 | 06 | 09 |
| May,17 | 05 | 06 | 11 |
| Jun,17 | 09 | 10 | 19 |
| Jul,17 | 04 | 07 | 11 |
| Aug,17 | 02 | 04 | 06 |
| Sep,17 | 04 | 06 | 10 |
| Oct,17 | 04 | 07 | 11 |
| Nov,17 | 02 | 02 | 04 |
| Dec,17 | 02 | 07 | 09 |
| Total (C) | 52 | 85 | 137 |
| Jan,18 | 06 | 08 | 14 |
| Feb,18 | 07 | 06 | 13 |
| Mar,18 | 04 | 03 | 07 |
| Apr,18 | 06 | 08 | 14 |
| May,18 | 02 | 06 | 08 |
| Jun,18 | 02 | 12 | 14 |
| July,18 | 0 | 04 | 04 |
| Aug,18 | 04 | 07 | 11 |
| Sep,18 | 11 | 08 | 19 |
| Oct,18 | 05 | 07 | 12 |
| Nov,18 | 05 | 05 | 10 |
| Dec,18 | 03 | 03 | 06 |
| TOTAL(D) | 55 | 77 | 132 |

| Month | Ulcers Developed | | |
|--------------------------------|------------------|------------|------------|
| | SVIMS | Outside | Total |
| January,2019 | 4 | 11 | 15 |
| February,2019 | 10 | 5 | 15 |
| March, 2019 | 09 | 12 | 21 |
| April, 2019 | 3 | 20 | 23 |
| Total (D) | 26 | 48 | 74 |
| Grand Total (A+B+C+D+E) | 199 | 314 | 513 |

Measures taken for preventing stage III & IV. Never events incidence none.

Mismatched Blood Transfusions causing serious harm

Protocol for Prevention of Mismatched Blood Transfusion

1. Scope & Application

Never events are serious medical errors or adverse events that should never happen to a patient. Consequences include both patient harm and increased cost to the institution. Technicians and nurses provide a critical role in preventing never events through risk anticipation and adoption of evidence-based practice. Mismatched blood transfusion is one of the never events which should never happen in a hospital

2. Responsibility

- Staff nurse in donor section to correctly label the blood bag.
- The technician on duty in Red Cell Laboratory to correctly receive the blood sample and to issue the blood for which requisition is received.
- The staff concerned in the ward/OT to correctly label the sample and to transfuse the blood unit.

3. Reference

- Technical Manual, Directorate General for Health Services-2nd edition
- Model standard operating procedures for blood transfusion services, WHO
- NACO guidelines2015

4. Protocol

Checks at the donor blood collection section

- Each donor will be given a unique number and once his blood is collected, it is identified by that number only.
- Verify the donor's identity by tallying with the name on the donor card and the donor number.
- Write the segment number of the blood bag on to the donor card as a second check.
- Cross check the numbers on the bag, pilot tubes and donor card to ensure identity. Record the entry in the donor registers using the same number.

Checks while doing blood grouping and typing:

- One technician should do forward grouping from the segment of the blood bag by correlating the segment number and unique donor number with that entered in the donor card. Enter the results in the donor unit and in the donor cell grouping register.

- Another technician should do reverse grouping from the pilot tubes collected, by identifying the unique donor number. Enter the result in the serum grouping register. Both the forward and reverse grouping result should correlate each other

Checks at the component storage section

- All untested units should be kept in the unscreened Refrigerator / agitator.
- After testing is over, release the fully tested. Write clearly the unit number, date of collection and expiry and the volume on each colour coded label as per the grouping register records.
- After the bags are labelled, ask a second technician to double check the number and group on the bags tallying them with the records.

Checks in the cross matching section:

- Receive the requisition form along with the patient's blood sample. Check for patient's identity. Name of the patient, UHID number, age and sex should correlate with the blood sample and requisition form. Check the blood group with that of the blood group entered in the request. If there is any discrepancy, check the blood group of the received blood sample. If it correlates with the hospital information system, then ask the concerned ward staff to change in the request before proceeding with the cross matching.
- If there is no discrepancy between the HIS and the blood group in the request, proceed with the blood grouping of the patient with the currently received sample
- If there is no discrepancy then proceed with the cross matching. If still discrepancy persists, then the old blood sample might be a wrong sample. Trace back the old details and investigate where the fault is.
- Carry out compatibility testing using departmental SOP. In order to avoid outdating, implement FIFO policy
- The technician who is issuing blood should make entries in the cross matching form with counter sign from the medical officer.
- Make entries in the issue register and in the request.
- The receiving person should check the blood unit and the cross matching report from for any discrepancy

Checks at the ward/OT:

- Before administering blood component, FINAL IDENTITY -check of the patient, blood unit compatibility tag and the complete documentation should be done.
- Ask the patient, if conscious, to identify himself/ herself by name, spouse name, age or any other identification.
- If unconscious, ask relatives or any other staff to verify the patient's identity.
- Check that details on the compatibility tag exactly match with the documentation.
- Check the blood unit for any leakage and for any visible discoloration & expiry date
- Two different persons should do the check for patient's identity and the same should be documented.

5. Documentation

- Make necessary entries in donor register, grouping register, cross matching register, issue register, incident report register, critical value reporting register, cross matching form, case file.

**STATISTICS OF WHOLE BLOOD/BLOOD COMPONENTS
ISSUES AND NEVER EVENTS**

| S.No. | Year | Total No. of Whole Blood/ Blood Components Issued | Never events Record |
|-------|-------|---|------------------------|
| 1. | 2014 | 18,062 | Nil |
| 2. | 2015 | 17,109 | Nil |
| 3. | 2016 | 17,807 | Nil |
| 4. | 2017* | 23,548 | Nil |
| 5. | 2018 | 26,287 | Nil |

One patient received blood components in 2017 minor subtype mismatched blood treated with steroid promptly without any sequelae and discharged in normal condition.

iii. Metallic Object in MRI Suite causing injury

MRI SAFETY REPORT

The last unexpected event in MRI occurred on 10th January 2015 at 2.30 PM where in Oxygen cylinder was pulled in the magnet. However **no patient / personnel injury or hardware loss** was suffered. **No adverse MRI events during 2016, 2017 & also upto April 2019.**

To totally avoid such situation in future following steps are being followed :-

1. Oxygen lines are made available in preparation area
2. Screening at inlet for oxygen cylinders is being done
3. Maintenance of routine duly signed MRI safety check list for all the patients is being done since from that time no such incident has occurred in our department.

SVIMS MRI SAFETY CHECK LIST

PATIENT NAME/UHID: K. Vishnu Priya
 MRI PART TO BE EXAMINED: MRI - Spine
 DATE: 7/12/16
 TIME: 8:00 AM

| S.No | QUESTION | YES* | NO* |
|------|--|-------------------------------------|-------------------------------------|
| 1 | Have you had an MRI before | | <input checked="" type="checkbox"/> |
| 2 | Did you have any difficulty related to the procedure | | <input checked="" type="checkbox"/> |
| 3 | Do you have or have you had a pacemaker, ICD or defibrillator | | <input checked="" type="checkbox"/> |
| 4 | Have you ever worked with grinding metals or had metal fragments in your eyes | | <input checked="" type="checkbox"/> |
| 5 | Have you ever had a reaction or ill effect from MRI contrast material (gadolinium) | | <input checked="" type="checkbox"/> |
| 6 | Do you have medicine or food allergies | | <input checked="" type="checkbox"/> |
| 7 | Do you have kidney problems or a kidney transplant? | | <input checked="" type="checkbox"/> |
| 8 | Do you have diabetes (high blood sugar)? | | <input checked="" type="checkbox"/> |
| 9 | Is there a possibility that you might be pregnant? | | <input checked="" type="checkbox"/> |
| 10 | Are you currently breastfeeding? | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 11 | Aneurysm clips, coil or graft, Vascular stent, coil, clips or clamps | | <input checked="" type="checkbox"/> |
| 12 | Heart valve replacement | | <input checked="" type="checkbox"/> |
| 13 | Implanted infusion pump, catheter or device | | <input checked="" type="checkbox"/> |
| 14 | Ear surgery/Stapes prosthesis, cochlear implant | | <input checked="" type="checkbox"/> |
| 15 | Eye prosthesis, lens implant, eyelid spring or wire, retinal tack | | <input checked="" type="checkbox"/> |
| 16 | Medication patch (nitro-glycerine, nicotine, hormones) | | <input checked="" type="checkbox"/> |
| 17 | Ingested camera pill for capsule endoscopy | | <input checked="" type="checkbox"/> |
| 18 | Currently wearing a wig, hairpiece, hair pins, magnetic fingernail polish or a body piercing | | <input checked="" type="checkbox"/> |
| 19 | Do you have any wound dressings | | <input checked="" type="checkbox"/> |

**SPECIAL NOTE: CHECK FOR
MRI COMPATIBLE TROLLEY
OXYGEN CYLINDER WITH PATIENT**

*Tick in the column applicable.

SIGNATURE/TLI OF PATIENT: SO AS CONSENT OBTAINED AND INFORMED ABOUT SAFETY
 SIGNATURE OF MRI TECHNICIAN ON DUTY

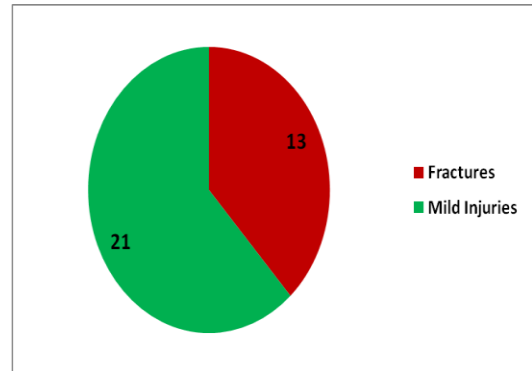
sample checklist

iv. Falls in Hospital Premises Causing Serious Injury or Death

Fall Huddle Report from Nov 2015 to April, 2019

| Year | Falls | Fracture | Mild Injuries |
|---------------------|-------|----------|---------------|
| 2015 (Nov & Dec) | 02 | 01 | 01 |
| 2016 | 16 | 09 | 07 |
| 2017 | 07 | 03 | 04 |
| 2018 | 08 | - | 08 |
| 2019 | 01 | - | 01 |
| Total | 34 | 13 | 21 |

Fractures & Mild Injuries from Nov 2015 to April 2019



Huddle Report on 1st November, 2015 to April, 2019

| Month | Fracture | Type of Fracture | Injury | Type of Injury |
|-----------|----------|---|--------|---|
| Nov,15 | 1 | Patella transversa | - | - |
| Dec,15 | - | - | 1 | Patella swelling & back pain |
| Jan,16 | 1 | Ulnar bone fracture | 1 | Mild head injury. |
| Feb,16 | - | - | - | - |
| Mar,16 | 1 | Lt.humerus fracture | 1 | Injury over chin. |
| Apr,16 | - | - | 1 | Injury over Rt. eye brow. |
| May,16 | 1 | Rt.femur fracture | 2 | 1.Rt.parietal region injury. 2.Mild back pain. |
| Jun,16 | - | - | 1 | Injury over occipital region |
| July,16 | 1 | Lt.femur fracture | - | - |
| Aug,16 | 1 | Left elbow ulnar region | 1 | Laceration over occipital region. |
| Sep,16 | 2 | Medical condyle of Lt.humerus. Rt.prosthetic femur | - | - |
| Oct,16 | - | - | - | - |
| Nov,16 | 2 | Lt.distal radial & ulnar fracture. Bilateral fracture calcaneum. | - | - |
| Dec,16 | - | - | - | - |
| Jan,17 | - | - | - | - |
| Feb,17 | - | - | - | - |
| Mar,17 | 1 | Rt.temporal bone fracture | - | - |
| Apr,17 | - | - | - | - |
| May,17 | - | - | 1 | Mild laceration over the frontal region. |
| Jun,17 | - | - | - | - |
| Jul,17 | - | - | 2 | Swelling over left arm & occipital region. Swelling over left leg ankle. |
| Aug,17 | - | - | - | - |
| Sep,17 | 1 | Left tibia fibula fracture | - | - |
| Oct,17 | 1 | Right femur fracture | - | - |
| Nov,17 | - | - | - | - |
| Dec,17 | - | - | 1 | Laceration over chin. |
| Jan,18 | - | - | - | - |
| Feb,18 | - | - | 1 | Meniscus tear. |
| Mar,18 | - | - | - | - |
| Apr, 18 | - | - | - | - |
| May'18 | - | - | 3 | No Fall Injuries. Laceration over parietal region. Laceration over left frontal region. |
| Jun,18 | - | - | - | - |
| Jul,18 | - | - | - | - |
| Aug,18 | - | - | 1 | |
| Sep 18 | | No falls in Sep 2018 | | |
| Oct' 18 | - | Scalp hematoma at occipital region | 1 | Slight laceration over Rt.cheek. |
| Nov'18 | 1 | Lt.side fracture | - | - |
| Dec'18 | | No falls in the month of December 2018 | | |
| Jan,19 | | | 1 | |
| Feb,2019 | | No falls in the month February,2019 | | |
| Mar,2019 | | No falls in the month March,2019 (since 79 days) | | |
| Apr, 2019 | | No falls in the month of April,2019 (since 109 days) | | |

Since starting the record in Nov 2015 to till date, no deaths in the hospital premises reported. However, the fractures and injuries are shown below.

Detailed Fall Huddle Report from 1st November 2015 to April 2019

| 2015 | | | | | | | |
|------|----------------------|--|--|----------------------------------|---------|--|--|
| S.No | Name of the Resident | Injury after fall | Diagnosis | Date of fall | Time | Cause of fall | Treatment & status at discharge |
| 1 | Patient attender | Patella transverse # | Not Applicable | November 2015 | 7.30 pm | Rain water stagnation & pt not taken diet more than 10 hrs | T.Dolo 650, Ranctac, Physiotherapy & shifted to BIRRD OT |
| 2 | Staff Nurse | Patella swelling and back pain | N.A | December 2015 | 1.15 pm | Due to water stagnation | Strict bedrest 14 days, Volini gel, myospase |
| 2016 | | | | | | | |
| 3 | Fessy worker | Fracture ulnar bone , | N.A | January, 19 th 2016 | 5.30 pm | Slip from trolley while cleaning Roof | POP applied, Immobilisation of hand, voveran, Rantac, myospase |
| 4 | Patient Attender | Head injury | N.A | January, 17 th , 2016 | 12.30pm | Giddiness due to not taken diet | Inj –Rantac, Inj- Diclofenac- 1 Taxim given |
| 5 | Patient Attender | Injury over chin 3x2 cms | N.A | March, 8 th 2016 | 3.45 pm | Phobia regarding hospital instruments | Suturing done, minor dressing, voveron, antacids |
| 6 | Patient | Left humerus # | N.A | March, 22 nd 2016 | 7 am | Hypertension sudden giddiness | POP applied & shifted to BIRRD |
| 7 | Patient | Injury over Rt.eyebrow | Metabolic Encephalopathy | April, 26 th 2016 | 11.45am | Hypertension sudden giddiness | Suturing done, minor dressing, voveron, antacids |
| 8 | Patient | Rt.parietal region injury | Meningoma | May, 4 th 2016 | 5.30 pm | Giddiness, reoccurrence history of fall | Suturing done, minor dressing, voveron, antacids |
| 9 | Patient | Fracture Rt.femur | Dcmp with Afwith FVR | 28 th , May, 16 | 10.30pm | Giddiness, vomitings | Skin traction, bird consultation sent plan for sub trachetic extension |
| 10 | Patient Attender | Mild back pain | CKD, HTN on MHD | 29 th , May, 2016 | 10:45pm | Dizziness | Tab;ultracet;local application of diclo gel |
| 11 | Patient | Injury over Lt.fore head | Right occipital infract in parietal region | 9 th , June, 2016 | 4.00am | Sudden loss of muscle control, parathesia | Suturing done, minor dressing, voveron, antacids |
| 12 | Patient | Fracture Left femur | Rt.Lung consolidation | 7 th , July, 2016 | 7.00am | Obstructed dhoti of patient leads fall | Skin traction with 3kgs of weight |
| 13 | Patient Attender | Fracture at Lt.elbow ulnar region | - | August, 20, 2016 | 12.30pm | Slip while walk | Pop applied on left elbow, Aceclopara, Rantac, Chymoralforte |
| 14 | Patient Attender | Injury Occipital region | - | August, 29, 2016 | 10.30am | Went to wash room for washing cloths, slipped slippers. | Tab. Cefixime 200mg Tab. Aceclopara Inj.T.T IM given. |
| 15 | Student | Fracture medical condyle of Lt.humerus | - | Sep 19th, 2016 | 2.30pm | Slipped leg | Pop applied Tab. Dolpal Tab. Chymoral forte |

| S.N ° | Name of the Resident | Injury after fall | Diagnosis | Date of fall | Time | Cause of fall | Treatment & status at discharge |
|-------------|----------------------|---|---|-----------------------------|------------|---|--|
| 16 | Staff | Fractured Rt. periprosthetic femur. | - | Sept 26th, 2016 | 9.30am | Slipped leg. | 1.Referred to BIRRD. 2.Rt.LCLCP fixation. |
| 17 | Patient attender | Fracture communitiedLt. distal radius & ulnar fracture. | - | 5 th Nov,2016 | 6.20am | Experienced electrical shock in bath room tap. | |
| 18 | Patient | Laceration in parietal region, Calcaneum B/L, D2-L1 fracture. | Pre CRHD, Post op 7 th MVR. | 9 th , Nov, 2016 | 8.30pm | Fear about ICU events. She attempt to go outside & unfortunately fell down. | Post op slab applied. Suturing & dressing done. |
| 2017 | | | | | | | |
| 19 | Patient | Rt.temporal bone fracture with laceration over lower lip | CKD diabetic nepphropathy HTN, DM, HBs AG+ve | 11/03/17 | At 6.30 am | Patient went to bath room for jugular access preparation due to wet area in bath room fell down | -Neurosurgery consulation done. -Tab.Chymoral forte BD -Tab.Ultracet SOS -Tab.Augmentin 625mg |
| 20 | Patient | Mild laceration over the left & Right frontal region | CKD | 17/05/17 | At 12 noon | Patient went to NTRVSS room.101 for approval & the surrounding area was digged and step behind | -Dressing & suffering done over laceration & patient stable and fall injury lacerated. |
| 21 | Patient | Swelling over left arm& occipital region | Ca. vagina & retroving positive | 21/7/17 | At 6.45am | Patient went to bath room repeatedly due to 3-4 episodes of loose stools. She went to bath room & fall down | -Neurosurgery dressing. -Tab.chymoral forte BD,Lokome-BD, Sporolac TID |
| 22 | Patient | Swelling over Left ankle | Recurrent ankle pancreatitis | 24/7/17 | At 1.30am | Patient went to bath room suddenly slip his foot while walking & fell down. | -Inj.Tramodal SOS, Emsset SOS, Gel |
| 23 | Patient Attender | Left fibia fibula fracture | NA | 27/9/17 | | Resident while walking through near NTRVSS R.No.101 she wearing slippers, the slippers are slipped . | -Inj.Pan 40mg BD -Inj.Dynapar 40mg IM - BIRRD consultation done. Cost applied over the fracture. Bed rest. |
| 24 | Patient | Inter trocheonic fracture Rt.femur | Ca. recurrent meningioma Post op excision of tumor (in our Hosp 2011, Mar, 2017) with Rt.hemiplegia | 02/10/17 | | While going to bathroom with support of assistive device (walker) suddenly he felt slight massive ramp slipped infront of bathroom and fell down. | -Tab.chymoral forte TID,Ultracet BD -Cap.OMZ 20mg OD. Plan for closed reduction & slided TID screw fixation. |
| 25 | Patient | Laceration over chin | CLD with splenomegaly | 23/12/17 | | While walking slippery foot slipped over floor mat & fell down & he was fasting since night. | -Inj.TT IM given. -Dressing done. -Tab.Ultracent BD, -Patient observe 1/2hrly & not to wear. |

| S.No | Name of the Resident | Injury after fall | Diagnosis | Date of fall | Time | Cause of fall | Treatment & status at discharge |
|-------------|----------------------|--|--|--------------|-----------|---|--|
| 2018 | | | | | | | |
| 26 | Staff | Meniscus tear & swelling | - | 06.02.18 | 9.45 pm | The Resident went to washroom for hand washing, after that she returned & while walking she missed step behind the room and unfortunately fell down. | Orthopaedic consultation. Ortho consultation done. Tab.Chymoral forte TID, Limcee OD Knee support brace. Avoid bending, using steps & speed walk. Advised Medical leave for 3 weeks. |
| 27 | Patient | No Fall Injuries | Lt.Buccal mucosa | 03.05.18 | 07.50 pm | The Resident shift to Radiotherapy while walking she missed step behind the room and unfortunately fell down. There is no fall injuries. | CT Brain Plain done, Reports shows normal. Tab. Ultracet BD. |
| 28 | Patient | Laceration over parietal region. | Primi with epilepsy with IUGR, Pop:EMLSC S. | 05.05.18 | 7.00 am | The Resident went to wash room to brush her teeth she suddenly attack of seizure at bath room and fell down. | Dressing & Suturing done. Inj.Levera 1gm IV. |
| 29 | Patient | Laceration over left frontal region. | Acute on CKD. | 08.05.18 | 1.45 pm. | The Resident was restrained with bandage then she was try to sit on the bed and may be had pre syncope and fell down. Patient has psychiatric problem. | CT Brain done. Report shows normal. Tab.Chymoral forte TID, Ultracet OD |
| 30 | Patient | Small laceration over nose and left ear pinna. | Infarct Rt.occipital region. Rayanoands phenomenon | 07.08.18 | 3.45 pm | The resident shifted to radiology for the purpose of Doppler. While waiting at corridor, the resident underwent to call her attender, unfortunately she slipped from wheel chair. | CT Brain done. Report shows normal. Mild dressing done. |
| 31 | Patient | Slight laceration over Rt.cheek | Acute Gastritis, | 09.10.18 | At 7am | The resident trying to stepping down from trolley suddenly she fell down. | CT Brain done. Report shows normal. Mild dressing done. Dressing over laceration. |
| 32 | Patient | Scalp hematoma at occipital region | Ca ovary | 30.10.18 | At 7.50am | The resident has sudden fall due to giddiness. | CT Brain done. Report shows a scalp hematoma at occipital region. |
| 33 | Patient | Lt.side fracture | Bilateral lobar infarct | 19.11.18 | At 3.30pm | The resident went to bathroom, after that to get she takes support of door and fell down. | X-ray hip AP & Lat.view shows Lt.side fracture. |

| 2019 | | | | | | | |
|-------------|--|-------------------|---|--------------|--------|---------------|---|
| S/No | Name of the Resident | Injury after fall | Diagnosis | Date of fall | Time | Cause of fall | Treatment & status |
| 34 | Patient | SDH | Uterus sarcoma, staging laporatomy done on 03-1-19. | 11-01-19 | 3.20pm | Giddiness. | Rt.fronto temporo parietal craniotomy & SDH Evacuation done on 17-1-19. |
| 35 | No falls in the month February,2019 | | | | | | |
| 36 | No falls in the month March,2019 (since 79 days) | | | | | | |
| 37 | No falls in the month of April,2019 (since 109 days) | | | | | | |

| | |
|-------------------|------|
| Patients | : 23 |
| Patient Attenders | : 06 |
| Staff | : 04 |
| Student | : 01 |

TOTAL : 34

Preventive Measures & Corrective Actions:

1. Side rails fixed to all trolleys in EMD & decided to be procured side rails Trolleys in future.
2. Fixed support handles in all toilets
3. Fixed support handles to ramps.
4. For construction of new bathrooms/toilets anti-skid tiles arranged.
5. Arranged caution boards while mopping the floors.
6. Education programmes regarding prevention of falls to nursing, physicians, allied health & administrative staff.

V. Procedure Events

In order to prevent wrong site/wrong patient procedure, SVIMS has begun implementation of WHO surgical checklist in all procedure areas. Members of SVIMS quality council (SQC) group assigned this task, will monitor & report data monthly.

| | |
|--|---------------------------------------|
| Department of Anaesthesiology and Critical care | WHO SURGICAL SAFETY CHECK LIST |
|--|---------------------------------------|

| | | | | | | | | |
|--|------------------|----------------------|--|------------------------------------|--|--|------------|-----------|
| Hand over S/N | | Take over S/N | | Hand over S/N/Anaesth Tech. | | | | |
| Ward----- | Date---- Time--- | OT----- | Date----- Time ----- | RR----- | Date----- | Time----- | | |
| BEFORE INDUCTION OF ANAESTHESIA (SIGN IN) | | | | | | | | |
| Patient has confirmed | Yes | No | Relevant Lab result | Yes | No | Anaesthesia safety check list | Yes | No |
| Identity | | | ECG/ECHO/Angio | | | Known allergy | | |
| Site marked/Not applicable | | | CXR/CT/MRI | | | Airway/Aspiration risk | | |
| Consent obtained | | | Biochemistry | | | If, yes assistance/equipment available | | |
| Procedure | | | Haematology | | | Risk of > 0.5L(>7mL/kg in children) blood loss | | |
| Part preparation done | | | Microbiology | | | If, yes IV access and fluid planned | | |
| Denture/Jewellery/contact lenses removed | | | Xylocaine/Antibiotic test dose given and encircled | | | | | |
| Double hair bun prepared for females | | | DVT Prophylaxis | | | | | |
| NPO status(write no of hours) | | | Patient warming system/Need for active warming | | | | | |
| Blood group and cross matching done | | | Blood and blood product availability | | | | | |
| BEFORE SKIN INCISION (TIME OUT) | | | | | | | | |
| Entire surgical team confirms | Yes | No | Surgeon shares | | Nursing /Anaesthesia technician reviews | | | |
| Patient's name | | | Critical/Unexpected step | | Sterility, including indicator results | | | |
| Surgical procedure to be performed | | | Expected duration | | Equipment Issues | | | |
| Surgical site | | | Expected blood loss | | Working suction | | | |
| Essential imaging available | | | Anaesthesiologist shares | | Baby tray/Crash cart | | | |
| Antibiotic prophylaxis within the last 60 minutes | | | Anaesthesia plan | | Catheter/Tube/Lines | | | |
| Antibiotic re-dosing plan | | | Patient specific concerns | | Other concerns | | | |
| BEFORE PATIENT LEAVES OPERATING ROOM (SIGN OUT) | | | | | | | | |
| Nurse reviews with Team | Yes | No | Equipment problems that need to be addressed. | | | | | |
| Instrument, sponge and needle counts are correct | | | Entire team discusses concerns for patient recovery and management | | | | | |
| Specimen labelling | | | | | | | | |
| Name of the procedure recorded | | | | | | | | |

WHO check list implemented in stages starting in 2016 and monitoring continued till date.

vi. Device Events

No Foreign object unintentionally left inside body during surgery at SVIMS during 2016-18 till date.

vii. Patient Protection Events

Measures taken in SPMC Hospital to prevent baby abduction

- Standard Operating Procedures have been developed for security & ward staff in order to prevent baby abduction.
- ID tags tied to the wrist of the mother and baby immediately after delivery.
- Foot prints of the baby taken in the Case sheet/File immediately after delivery in the case sheet along with signature of responsible patient attender.
- Transfer out/discharge forms developed to transfer the baby with in hospital (Intra hospital) and outside hospital (Inter hospital), also for normal discharge.
- Baby will not be allowed to move outside of the ward without proper transfer out/discharge form and also without responsible attendant along with hospital staff.
- At the time of transfer out/discharge of the baby from the post natal ward/NICU the duty nurse along with doctor on duty and baby mother will sign on the transfer out/discharge slip which will be checked by security at Post natal ward & main entrance along with baby ID tag.
- Security guards at the Post natal ward and main entrance will record the details of the baby along with attendant details at the time of transfer out/discharge.
- CC Camera's were fixed at the entrance of the Post natal ward and at maintenance.
- Failure Modes Effects & Analysis (FMEA) done for baby abduction in July 2018 & surveillance through mock drills regularly conducted.

NO BABY ABDUCTION / MISIDENTIFICATION TILL DATE AT SVIMS
