

# **BEST PRACTICES AT SVIMS, TIRUPATI**



**Sri Venkateswara YSR Aarogyasri Program:  
Treatment to all poor patients, irrespective of caste, creed or  
religion**

## **1. Title of the Practice- YSR Aarogyasri Program**

SVIMS - University was established with support of Tirumala Tirupati Devasthanams (TTD), TTD is the organization serves lord Sri Venkateswara swamy utilizing the donations given by the devotees across the globe. The doctors and nurses serve the patients with outmost care as though they are worshipping Lord Sri Venkateswara. Aims at providing free medical facilities to poor patient below the poverty line. The scheme provides coverage for treatment of diseases of heart, lung, liver, bowel, pancreas, kidney, neurosurgery, pediatric congenital malformations, burns, post-burn contracture surgeries for functional improvement, prosthesis (artificial limbs), cancer treatment (surgery, chemotherapy, radiotherapy) and polytrauma (including cases covered under MV act). For all these to happen, the Doctors, Nurses and other medical personnel requires utmost patience which they gain in this serene institute through their devotion to Lord Sri Venkateswara.

Dr. YSR Aarogyasri is the flagship scheme of all health initiatives of the state government with a mission to provide quality healthcare to the poor. The aim of the government is to achieve "health for all" in order to facilitate the effective implementation of the scheme, the state government has set up the Dr. YSR Aarogyasri Health Care Trust.

Towards achievement of universal health coverage for BPL families whether defined in terms of financial protection or access to and effective use of health care, Government of Andhra Pradesh is implementing state sponsored Dr.Y.S.R Aarogyasri Health Insurance Scheme. This scheme certainly counts to be one of the pioneers in terms of achieving equity and providing accountable and evidence-based good-quality health-care services in the state to assist poor families from catastrophic health expenditure. The aim of the Government is to provide Universal Health Coverage to BPL families. The scheme is a unique PPP model in the field of Health Insurance, tailor made to the health needs of poor patients and provides end-to-end cashless services for identified diseases under secondary and tertiary care through a network of service providers from Government and private sector.

The scheme has established a demand-side mechanism that mobilizes and channels additional public financing to health, introduced an explicit benefits package, pioneered cashless care and fostered public private partnerships.

The scheme is designed in such a way that the benefit in the primary care is addressed through free screening and outpatient consultation both in the health camps and in the network hospitals as part of scheme implementation. The IEC activity during the health camps, screening, counselling and treatment of common ailments in the health camps and out-patient

services in network hospitals is supplementing the government health care system in preventive and primary care.

In order to facilitate the effective implementation of the scheme, the State Government set up the Dr. YSR Aarogyasri Health Care Trust, under the chairmanship of the Honorable Chief Minister. The Trust is administered by a Chief Executive Officer who is an IAS Officer. The trust, in consultation with the specialists in the field of insurance and healthcare, runs the scheme

Dr YSR Aarogyasri Health Insurance scheme is unique in its applicability since no other State/ government agency has provided universal health coverage to the poor. The choice of hospital for treatment is with the patient. The entire process from the time of conduct of health camps to the screening, diagnosing , treatment, follow- up and claim payment is made transparent through online web based processing to prevent any misuse and fraud. The scheme is complimentary to facilities available in government hospitals and put together provides Universal Health Coverage to BPL population including Prevention, Primary care and In-Patient care. All the Primary Health Centres (PHCs) which are the first contact point, Area/District Hospitals and Network Hospitals, are provided with Help Desks manned by AAROGYA MITHRA's to facilitate the illiterate patients.

### **Dr. YSR AAROGYASRI IN SVIMS**

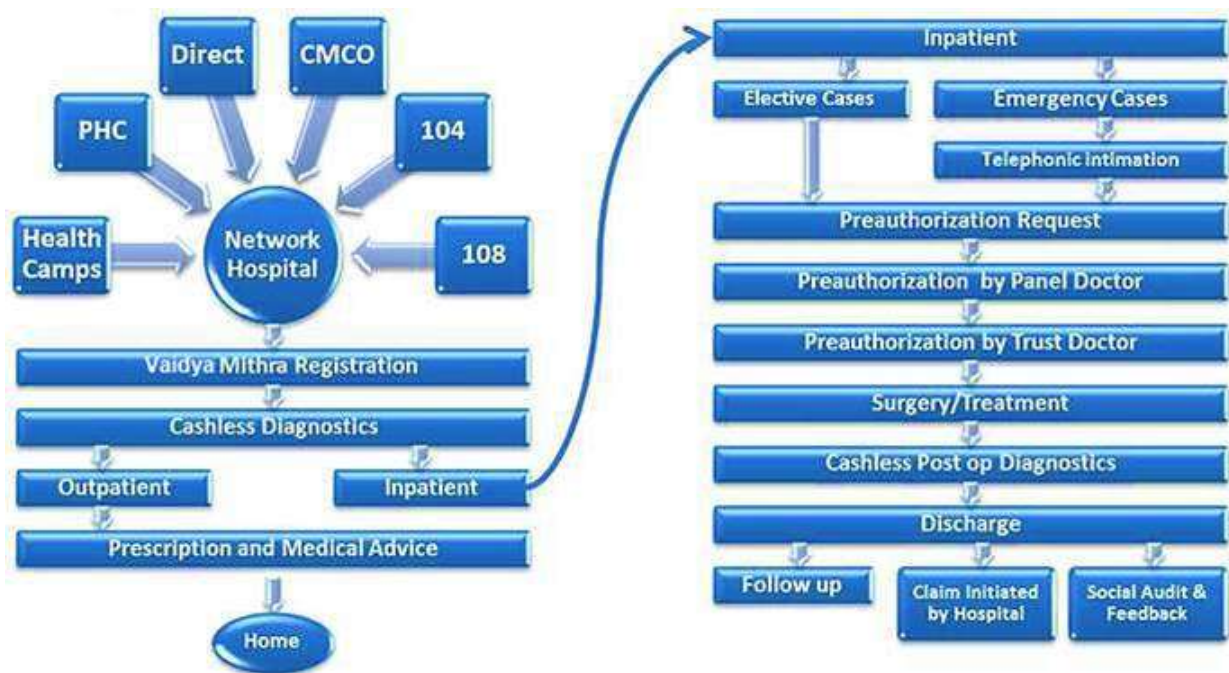
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### **HEALTH INSURANCE COVERAGE:**

The beneficiaries of the scheme are the members of Below Poverty Line (BPL) families as enumerated and photographed in White Ration Card linked with Aadhar card and available in Civil Supplies Department database and EPDS [*Electronic Public Distribution System*] Portal.

The scheme provides financial coverage for the services to the beneficiaries up to Rs.5 lakh per family per annum on floater basis. There shall be no co-payment under this scheme.

## PATIENTS FLOW CHART:



### 2. Objective of the Practice

The free treatment in YSR Arogya Sri Program (Run by the Government of Andhra Pradesh)<sup>3</sup>

### 3. The Context

The contextual need is to address the poor rural community who does not understand the best medical practice as our institute being a tertiary care hospital and doctors to treat such people is the challenge

### 4. The Practice

Our hospital being a tertiary care hospital where the doctor's have regular rural camps to screen patients with various diseases, which sensitizes them to deal with patients coming to YSR Arogya Sri program. Moreover, the rural camps are followed by every Sunday free clinics to rural patient's has given enough training to the doctors to deal with the patients recruited under YSR Arogya Sri program.

**Dr. YSR AAROGYASRI & EHS ACTIVITIES IN SVIMS**

<b>S. No.</b>	<b>PLACE OF WORKING</b>		<b>DR. YSR A &amp; ARHS</b>	<b>EHS &amp; WJHS</b>
1.	OP Free Investigation		Counter No. 1 OPD Block Ext. No. 2301	Room No. 102 IP
2.	OP & IP Registration			Block Ext. No. 2442,2355
3	Pre-Authorization Uploading		Room No. 32 OPD Block Ext. No. 2473	Room No. 101 IP Block Ext. No. 2442,2355
			Room No. 11 (SPMC(W) D-Block (Ground Floor) Ext. No. 1104	Room No. 11 D-Block (Ground Floor) Ext. No. 1104
4	Approval Forms and Pending Forms Issued		Room No. 201 IP Block (Near Endocrinology Ward) Ext. No. 2401	Room No. 101 IP Block Ext. No. 2442,2355
5	Surgery Updation		Room No. 101 IP Block Ext. No. 2484,2355	Room No. 101 IP Block Ext. No. 2442,2355
6	DISCHARGES	Oncology Wing	Room No. 202 IP Block Ext. No. 2402	Room No. 202 IP Block Ext. No. 2402

		Nephrology Wing	Room No. 108 IP Block Ext. No. 2396	Room No. 108 IP Block Ext. No. 2396
		Rest of the Dept.	Room No. 102 IP Block Ext. No. 2442	Room No. 102 IP Block Ext. No. 2442
		Conversions receiving, pendings updatation, discharges receiving	Room No. 201 IP Block Ext. No. 2401	Room No. 201 IP Block Ext. No. 2401
		SPMC(W) (GS.OBG,PAED,ENT, Oph., G.Med)	Room No. 11 D-Block (Ground Floor) Ext. No. 1104	Room No. 11 D-Block (Ground Floor) Ext. No. 1104
7	FOLLOW UP SERVICES		ROOM NO. 34 OPD BLOCK Ext. No. 2484	ROOM NO. 34 OPD BLOCK Ext. No. 2484

### 5. Evidence of Success

In the last five years phenomenal increase in the patients getting treatment under Arogya Sri program. The SVIMS University YSR Arogya Sri program where in government sector we stand number one in the state. Please refer Web link: <https://svimstpt.ap.nic.in/pcs/ysr/ysr.html>

### 6. Problems Encountered and Resources Required

The usual screening of patients requires precise diagnosis, for which the procurement of diagnostic kits, materials for carrying the clinical material from village to laboratory for diagnosis, and investigation requires resources. SVIMS mobilizes its resources through active support of philanthropist's donations and TTD.

### 7. Notes

We acknowledge the support provided by state government. This support is crucial to provide free treatment for the poor and needy.

# **BEST PRACTICES AT SVIMS, TIRUPATI**



**Sri Venkateswara Pranadanam:  
Treatment to all poor patients,  
irrespective of caste, creed or  
religion**

## **8. Title of the Practice- Pranadanam**

SVIMS - University was established with support of Tirumala Tirupati Devasthanams (TTD), TTD is the organization serves lord Sri Venkateswara swamy utilizing the donations given by the devotees across the globe. The doctors and nurses serve the patients with outmost care as though they are worshipping Lord Sri Venkateswara. The SVIMS University YSR Arogya Sri program where in government sector we stand number one in the state. Secondly, the diseases for poor not covered under Arogya Sri the SVIMS and TTD runs Pranadanam scheme which helps the poor to get treatment in SVIMS free of cost. Sri Venkateswara Pranadanam: Aims at providing free medical facilities to poor patients afflicted with life threatening diseases related to the heart, kidneys, brain, cancer etc., for which the treatment is very expensive and beyond the reach of poor patients. For all these to happen the Doctor's, Nurses and other medical personnel requires utmost patience which they gain in this serene institute through their devotion to Lord Sri Venkateswara.

## **9. Objective of the Practice**

The initiative has been started with the following objectives:

- To encourage research and development in the treatment of diseases/ conditions like chronic renal failure, hemophilia, thalassemia and cancer.
- To provide basic amenities including blood-bank, artificial limbs, physiotherapy, tools.
- To provide implants to poor patients, free of cost.
- To provide PET CT procedures

## **10. The Context**

Sri Venkateswara Pranadana Meeting is conducted regularly on Last Thursday of every month (11 to 12 Noon) for overall betterment of the patient care. The contextual need is to address the poor rural community who does not understand the best medical practice as our institute being a tertiary care hospital and doctors to treat such people is the challenge

## **11. The Practice**

Our hospital being a tertiary care hospital where the doctor's have regular rural camps to screen patients with various diseases, which sensitizes them to deal with patients coming to Prandanam scheme. Moreover, the rural camps are followed by every Sunday free clinics to rural patients has given enough training to the doctors to deal with the patients recruited under Pranadanam scheme.



## 12. Evidence of Success



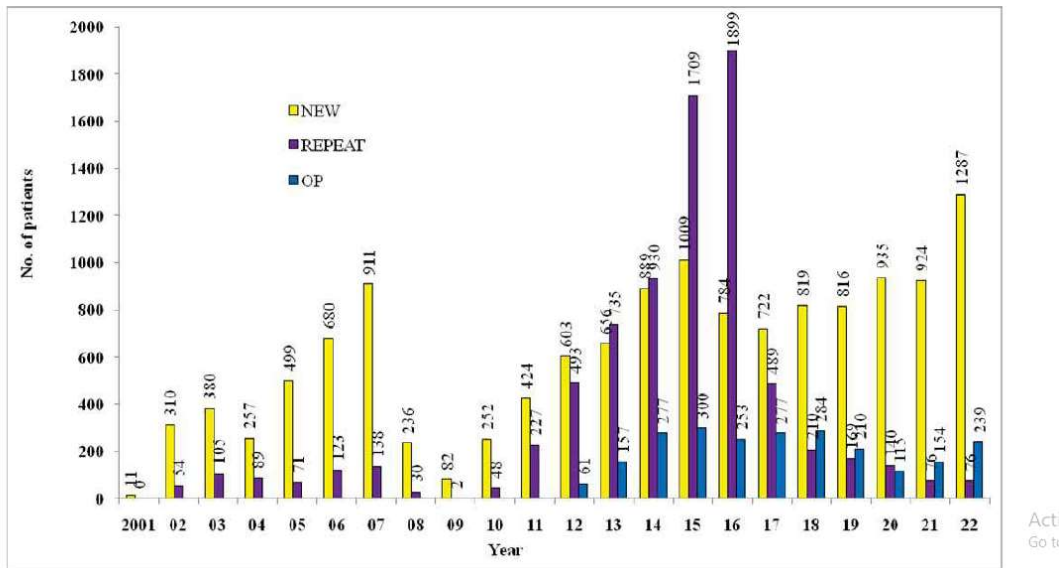
### Prandanam Ward

The SVIMS has achieved remarkable success in the treating patients under Pranadanam scheme. The evidence of success is mentioned in the Table below.

#### Sri Venkateswara Pranadana Cases treated from Nov 2017 to 2022

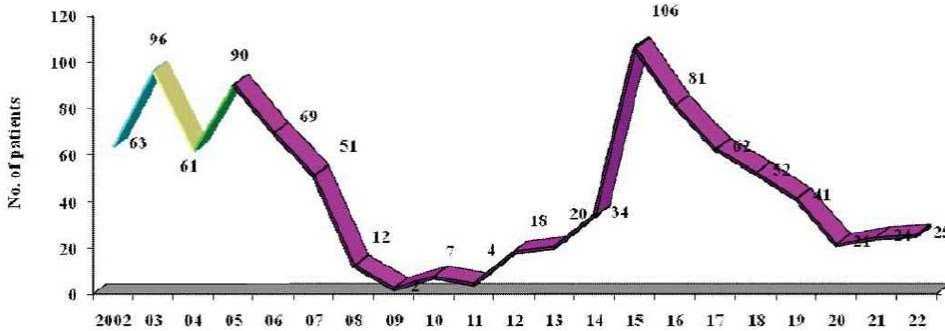
S. No	Unit	New Admns	Total Expired	Mortality (%)
1	Anaesthesiology	21	1	0.00
2	Cardiology	81	1	0.00
3	C.T. Surgery	573	19	4.65
4	Endocrinology	13	2	0.00
5	G. Surgery	61	2	4.76
6	Haematology	0	0	0.00
7	Medicine	387	58	10.00
8	M. Oncology	75	3	4.55
9	Neurology	662	33	5.15
10	Neurosurgery	1662	14	1.71
11	Nephrology	789	80	7.04
12	Plastic Surgery	0	0	0.00
13	R. Oncology	503	5	1.04
14	Surgical G.E.	287	30	5.61
15	S. Oncology	253	9	1.10
16	Urology	70	1	0.00
17	OBG	22	3	11.11
18	BIRRD	10	0	0.00
19	Maternity	28	8	0.00
20	SVRRGGH	0	0	0.00
21	Nuclear Medicine	1	0	0.00
22	ENT	3	0	0.00
	Total	5501	269	

**Sri Venkateswara Pranadana cases  
(November 2001 – December 2022)**



Act  
Go to

**Paediatric Pranadana cases  
(2002 - 2022)**



**13. Problems Encountered and Resources Required**

The usual screening of patients requires precise diagnosis, for which the procurement of diagnostic kits, materials for carrying the clinical material from village to laboratory for diagnosis, and investigation requires resources. SVIMS mobilizes its resources through active support of philanthropist's donations and TTD.

**14. Notes**

We acknowledge the support provided by TTD. This support is crucial to provide free treatment for the poor and needy. The support may be extended to Prandanam.