

Chapter: 1 - Access, Assessment and Continuity of Care (AAC)

Group Leader : Dr. Hari Prasad, Professor, Department of General Surgery

Co –Ordinator : Mrs.G. Sireesha, Medical Records Officer

Task code (Standard)	Summary of Standards	Group Members
AAC 1	The organisation defines and displays the healthcare services that it provides	Mr. V. Rajasekhar, PRO -9849387306 (Lead Member) Mr. N.V.S. Prasad, MSW - 8985555766 Mr. R. Nagaraja,Sr.Photo Artist - 9949706367
AAC 2	The organisation has a well-defined registration and admission process	Smt.G.Sireesha, MRO – 9440517846 (Lead Member) Sri.K.GiriBabu, AMRO - 9440247188 Smt.V.Sujatha, H/N, OPD -
AAC 3	There is an appropriate mechanismfor transfer (in and out) or referral of patients	Dr. K. RohithGupta, Asst. Prof., Dept. of EMD – 8374892322 (Lead Member) Smt.L.Haritha – H/N E.Med. Mrs. C. Sunitha, NS Gr.I - 9908041691
AAC 4	Patients cared for by the organisation undergo an established initial assessment	Dr.Manolasya, Associate Professor, Dept. of Medicine Dr.Narendra,Associate Professor,Dept. of General Surgery Mrs. I. Kanthamma, NS Gr.II – 8185021771 Smt.V.Sujatha, H/N, OPD -
AAC 5	Patients cared for by the organisation undergo a regular reassessment	Dr.Manolasya, Associate Professor, Dept. of Medicine Dr.Narendra,Associate Professor,Dept. of General Surgery Mrs.E. Bhuvanewari NS Gr.II - 7386941279 Smt.V.Sujatha, H/N, OPD -
AAC 6	Laboratory services are provided as per the scope of services of the organisation	Dr. M. M.Suchitra, Professor, Dept. of Biochemistry - 9493547665 (Lead Member) Dr. V. Siva Kumar, Associate. Prof., Dept. of Pathology - 9640066779 Dr.N. Ramakrishna, Asst. Prof., Dep.t of Virology-8500259759
AAC 7	There is an established laboratory quality assurance programme	Dr. M. M. Suchitra, Professor, Dept. of Biochemistry- 9493547665 (Lead Member) Dr. V. Siva Kumar, Associate. Prof., Dept. of Pathology - 9640066779 Dr. N. Ramakrishna, Asst. Prof., Dept. of Virology - 8500259759
AAC 8	There is an established laboratory safety programme	Dr. M. M. Suchitra, Professor, Dept. of Biochemistry - 9493547665 (Lead Member) Dr. V. Siva Kumar, Associate. Prof., Dept. of Pathology - 9640066779 Dr. N. Ramakrishna, Asst. Prof., Dept. of Virology- 8500259759
AAC 9	Imaging services are provided as per the scope of services of the organisation	Dr. S. Sarala, Professor Prof., Dept. of Radiology – 9866620911 (Lead Member) Mr.S. Balaraju, RSO, Radiotherapy – 9010126812 Dr. R. Ramya, Assoc. Prof., Dept. of Nuclear Medicine - 9441001161
AAC 10	There is an established quality assurance programme for imaging services	Dr. S. Sarala, Professor, Dept. of Radiology – 9866620911 (Lead Member) Dr.R. Ramya, Assoc. Prof., Dept. of Nuclear Medicine - 9441001161

Task code (Standard)	Summary of Standards	Group Members
AAC 11	There is an established safety programme in the imaging services	Dr. S. Sarala, Professor, Dept. of Radiology – 9866620911 (Lead Member) Mr.S. Balaraju, RSO, Radiotherapy - 9010126812 Mr.ERS Naidu, MRI Techn., Radiology - 7729024285 Mr.Chandra Sekhar, Tech. Nuclear Medicine - 8374916468
AAC 12	Patient care is continuous and multidisciplinary.	Dr. Manolasya, Associate Professor, Dept. of Medicine Mrs. K. Madhavi, Professor &Principal i/c, College of Physiotherapy Mrs.E. Bhuvaneswari NS Gr.II - 7386941279 Mrs.J. Sarada Devi, NS Gr.II - 9494891286 Mrs. G. Indiramma, NS. Gr.II - 9493144842
AAC 13	The organisation has an established discharge process.	HOD i/c, Dr.YSARA & EHS - (Lead Member) Dr. K. Vivekanand, CMRO - 9849458631 Mrs. C. Sunitha, NS Gr.I - 9908041691 Mrs.G. Indiramma, NS. Gr.II– 9493144842 Mr. B. Prakash, Security Officer -8247752244
AAC 14	Organisation defines the content ofthe discharge summary.	HOD I / c, Dr.YSRA & EHS (Lead Member) Dr. K. Vivekanand, CMRO - 9849458631 Mrs. C. Sunitha, NS Gr.I - 9908041691 Mrs. G.Indiramma, NS. Gr.II - 9493144842

Chapter: 2 - Care of Patients (COP)

Group Leader: Dr.AlokSamantaray, Professor & Head, Dept.of Anaesthesiology

Co –Ordinator: Dr.Rohit Gupta, Asst. Professor Department of EMD

Task code (Standard)	Summary of Standards	Group Members
COP 1	Uniform care to patients is provided in all settings of the organisation and is guided by written guidance, and the applicable laws and regulations	1. Dr.V. Chandrasekhar Asst. Professor, Dept. of Community Medicine Mobile: 7207230809 (Lead Member) 2. Dr.B.Venugopal, Sr. Resident Dr.YSRA & EHS Dept.
COP 2	Emergency services are provided in accordance with written guidance, applicable laws and regulations.	Dr. A. Krishna Simha Reddy Professor & HOD i/c, Dept. of Anaesthesiology Mobile: 9493547659
COP 3	Ambulance services ensure safe patient transportation with appropriate care.	Dr.Naga Sowmya, Assistant Professor, Dept. of EMD (Lead Member) Mr. B. Prakash, Security Officer - 8247752244 Mr.Elango Reddy, Fire Safety Officer – 9501037130
COP 4	The organisation plans and implements mechanisms for the care of patients during community emergencies, epidemics and other disasters.	Dr.Naga Sowmya, Asst. Professor Dept. of EMD Dr.D.S.Sujith Kumar, Professor, Dept. of Community Medicine
COP 5	Cardio-pulmonary resuscitation services are provided uniformly across the organisation.	Dr.N.Hemanth, Professor, Dept.of Anaesthesiology Mobile: 9493547658
COP 6	Nursing care is provided to patients in the organisation in consonance with clinical protocols.	Dr.M. Nagarathna, CON, Asso. Professor, Mobile: 9849861262
COP 7	Clinical procedures are performed safely	Dr.P.Hemalatha, Associate Professor Dept.of Anaesthesiology Mobile:9493547660
COP 8	Transfusion services are provided as per the scope services of the organisation, safely.	Dr. B.Suresh Babu, Associate. Professor, Dept.of Blood Transfusion Mobile:8801608500
COP 9	The organisation provides care in intensive care and high dependency units in a systematic manner.	Dr.Sameeraja. Associate Professor Dept.of Medicine, Mobile: 9849573604
COP 10	Organisation provides safe obstetric care.	Dr.Pravallika, Asst.Professor Dept.of OBG Mobile: 9986325676
COP 11	Organisation provides safe Paediatric services.	Dr. P. Puneeth, Prof & Head, Dept.of Paediatrics Mobile: 7382114464
COP 12	Procedural sedation is provides consistently and safely	Dr.A.Krishna Simha Reddy Professor, Mobile: 9493547659

Task code (Standard)	Summary of Standards	Group Members
COP 13	Anaesthesia services are provided in a consistent and safe manner	Dr. R. Sri Devi, Associate Professor Dept.of Anaesthesiology Mobile: 94935476661
COP 14	Surgical services are provided in a carried out safely.	Dr. S. B. Amarnath, Professor & HOD, Dept. of ENT - 9490640323 (Lead Member) Dr. S. Shameem, Associate Professor Dept.of Anaesthesiology Mobile: 9121021821
COP 15	The organ transplant programme is carried out safely.	1. Dr.Matini, Asst. Professor, Dept. of Nephrology 2. Dr.Anirudh, Asst. Professor, Dept.of Urology Mobile: 9502168661
COP 16	The organisation identifies and manages patients who are at higher risk of morbidity/mortality.	Dr.P.JanakiSubhadra, Professor, Dept.of Anaesthesiology Mobile: 9490573073
COP 17	Pain management for patients is done in a consistent manner.	Dr. M. Madhusudan, Professor, Dept. of Anaesthesiology Mobile: 9493547723
COP 18	Rehabilitation services are provided to the patients in a safe, collaborative and consistent manner.	Mr. K. Senthil Kumar, Asst.Professor College of Physiotherapy Mobile: 8309008037
COP 19	Nutritional therapy is provided to patients consistently and collaboratively.	Mrs. K. Geetha,Asst. Dietician, Mobile: 8500625453
COP 20	End of life care is provided in a compassionate and considerate manner.	1.Dr.Pranabandh Das, Professor & HOD i/c, Dept. of Radiation Oncology 2. Dr.Advait, Asst.Professor, Dept.of Medical Oncology Mobile: 8639449602

Chapter: 3 Management of Medication (MOM)

Group Leader : Dr. A. UmamaheswarRao, Prof. &HoD, Pharmacology

Co-ordinator: Dr. K. R. Subash, Professor, Pharmacology &Mr.L. Satish, AD Stores

Task code (Standard)	Summary of Standards	Group Members
MOM 1	Pharmacy services and usage of medication is done safely.	Dr.K.Vijaya Chandra reddy, Assoc. Prof, Pharmacology
MOM 2	The organisation develops, updates and implements a hospital formulary.	Dr.Sai, Clinical Pharmacist
MOM 3	Medications are stored appropriately and are available where required.	Mr.T.Ravindra Babu, A.D (Stores) Mr.G.Subramanyam Raju, Sr.Pharmacist
MOM 4	Medication are prescribed safely and rationally	Dr.Ramya keerthi, Asst. Prof, Dept. of Medicine
MOM 5	Medication orders are written in a uniform manner.	Dr.P.Anuhya, Clinical Pharmacist
MOM 6	Medication are dispensed in a safe manner.	Mr.T.Ravindra Babu, A.D (Stores) Mr.G.Subramanyam Raju, Sr.Pharmacist & Mrs.T.Prabhavathi, D.D (Nursing)
MOM 7	Medication are administered safely.	Nursing Superintendents (Gr-I,II,III)
MOM 8	Patients are monitored after medication administration.	Mrs.T.Prabhavathi, D.D (Nursing)
MOM 9	Narcotic drugs and psychotropic substances, chemotherapeutic agents and radioactive agents are used safely.	Dr.T.C.Kalawat, Prof &HoD, Nuclear Medicine Dr.T.Bhargavi, Professor & HoD, Dept. of Medical Oncology
MOM 10	Implantable prosthesis and medical devices are used in accordance with laid down criteria.	Dr.C.H.Chandrasekhar, Assoc. Prof, Dept. of Neurosurgery
MOM 11	Medical supplies and consumables are stored appropriately and are available where required.	Mr.T.Ravindra Babu, A.D (Stores) Mr.G.Subramanyam Raju, Sr.Pharmacist

Chapter: 4 - Patients Rights and Education (PRE)

Group Leaders :Dr.Rukmangadha, Professor, of Pathology

Co-ordinator : Mr. NVS. Prasad, MSW

Task code (Standard)	Summary of Standards	Group Members
PRE 1	The organisation protects and promotes patient and family rights and informs them about their responsibilities during care.	1. Dr.Anju Ade, Professor, Dept. Com. Medicine, 2. Mr. K. Giribabu, MRA, 3. Smt. V.Sujatha, H/N, OPD -
PRE 2	Patient and family rights support individual beliefs, values and involve the patient and family in decision making processes.	1. Dr. A. Sharvani, Asso. Professor, Dept. of Physiology (Lead Member) 2. Mr. V. Rajasekhar, PRO -9849387306 3. Smt. V.Sujatha, H/N, OPD -
PRE 3	The patient and/or family members are educated to make informed decisions and are involved in the care planning and delivery process.	Dr. A. Sharvani, Asso. Professor, Dept. of Physiology(Lead Member) Mrs. P. Sunitha, Head Nurse Mrs.D. Sailaja, Head Nurse Mrs. D. Kalavathi, Head Nurse Mrs. V. Annie Besant, Head Nurse Mrs. Y. Nirmala, Head Nurse
PRE 4	Informed consent is obtained from the patient or family about their care.	Dr. C.H.Chandra Sekhar, Assoc. Prof, Dept. of Neurosurgery Mrs.Shakira, OT Head Nurse Mrs. V. Radha Rani, OT Head Nurse Mr. B. Prasad, Computer Assistant
PRE 5	Patient and families have a right to information and education about their healthcare needs.	Dr. K. Prathiba, Assoc. Prof. of Anatomy Mrs S. Vahede, H/N, Urology, Mrs. T. Suseela Mrs. T.L. Varalakshmi Mrs. A. Dhanabhagyam Mrs. K. Saraswathi Mrs. A. Premakumari
PRE 6	Patients and families have a right to information on expected costs.	Dr. K. Vivekanand, CMRO Mrs.CAruna, Suptd., Credit Cell Mr. Bharathi, AD, Billing Section Mr. M. Hari, Superintendent, Credit Cell
PRE 7	The organisation has a mechanism to capture patient's feedback and redress of complaints.	Dr. N. Rukmangadha, Professor &HoD of Pathology, Mr.V. PranayaTeja,Network Engineer, Mr. S. Niranjan, Computer Section Mr.N. Dilip, Computer Section
PRE 8	The organisation has a system for effective communication with patients and / or families.	Dr. C.V. Praveen Kumar Reddy, Professor & HOD, Dept. of Plastic Surgery, Mrs. E. Bhuvanewari NS Gr.II Mrs. J. Sarada Devi, NS Gr.II Mrs. G. Indiramma, NS. Gr.II Mrs. I. Kanthamma, NS Gr-II

Chapter: 5 Hospital Infection Control (HIC)

Group Leader :Dr. R. Jayaprada, Assoc. Prof. of Microbiology

Co-Ordinator :Dr. N. Ramkrishna, Asst. Prof. of Microbiology

Task code (Standard)	Summary of Standards	Group Members
HIC 1	The organisation has comprehensive and coordinated Hospital Infection Prevention and Control (HIC) programme aimed at reducing/eliminating risks to patients, visitors and providers of care and community.	<ol style="list-style-type: none"> 1. Dr. R. Jayaprada, Professor, Dept. of Microbiology 2. Dr. V. Chandra Sekhar, Associate Professor, Dept. of Community Medicine 3. Mrs. M. Lakshmidevi, HICN 4. Mrs. A. Shoba Rani, HICN 5. Mrs.Karpugam, HICN 6. Mrs. A. Reddamma, HICN
HIC 2	The organisation provides adequate and appropriate resources for infection prevention and control	<ol style="list-style-type: none"> 1. Dr.KotiRaddy, RMO 2. Dr. Harika, Asst. Professor, Dept. of Psychiatry 3. Mrs.Bhuvanewari, NS Gr-II 4. Mrs.Shakira, Head Nurse
HIC 3	The organisation implements the infection prevent in and control programme in clinical areas.	<ol style="list-style-type: none"> 1. Dr. Mohini, Asst. Professor, Dept. of Medicine 2. Dr.Bhagya Lakshmi, College of Nursing 3. Mrs.G. Indiramma, NS Gr-II 4. Mrs. J. Saradadevi, NS Gr-II 5. Mrs. I. Kanthamma, NS Gr-II
HIC 4	The organisation implements the infection prevention and control programme in support services.	<ol style="list-style-type: none"> 1. Dr. V.Harika, Asst. Professor, Dept. of Microbiology 2. Mr. TVP. Kumar, AE (Civil) 3. Mrs. T. Prabhavathi, DD Nursing 4. Mrs.Sunitha, Chief Dietician 5. Mr.KanthaRao, Sanitary Supervisor
HIC 5	The organisation takes actions to prevent healthcare associated infection (HAI) in patients.	<ol style="list-style-type: none"> 1. Dr. M.Ramprasad, Medical Officer, NABH cell 2. Dr. Noble Ujeesh, Asst. Prof., Dept. of Microbiology 3. Mrs.C.ReddyVasantha, Head nurse (RICU) 4. Mrs.Saradamba, Head Nurse (MICU) 5. Mrs.Rajitha, Staff Nurse, (NABH cell)
HIC 6	The organisation performs surveillance to capture and monitor infection prevention and control data.	<ol style="list-style-type: none"> 1. Dr. V.Harika, Asst.Professor, Dept. of Microbiology 2. Mrs.Radha Rani, Head Nurse 3. Mrs. Mary Susella , Head Nurse 4. Mrs. A. Shoba Rani, ICN
HIC 7	Infection prevention measures include sterilization and /or disinfection of instruments, equipment and devices.	<ol style="list-style-type: none"> 1. Dr. R. Jayaprada, Professor, Dept. of Microbiology 2. Mrs. T. Prabhavathi, DD Nursing 3. Mrs.B.Prameela, Staff Nurse, (CSSD) 4. Mr.T.Gangadhara, Sr.Autoclave Techn. (CSSD)
HIC 8	The organisation takes action to prevent or reduce healthcare associated infection in its staff.	<ol style="list-style-type: none"> 1. Dr. V. Sameeraja, Associate Professor, Dept. of Medicine 2. Dr. G. VisweswaraRao, Associate Professor, Dept. of Community Medicine 3. Mrs.J.M.Malathi, Head Nurse 4. Mrs. C.Reddy Vasantha, Head Nurse

Chapter 6 :Patient Safety and Quality Improvement

Group Leader :Dr Alok Sachan, Professor & HOD, Dept. of Endocrinology

Co-ordinator : Dr TVD Prathyusha, Associate Professor, Dept. of Community Medicine

Task code (Standard)	Summary of Standards	Group Members
PSQ 1	The organisation implants a structured patient-safety programme.	1. Dr.EGTV Kumar, Sr. Technician, Dept. of Endocrinology
PSQ 2	The organisation implements a structured quality improvement and continuous monitoring programme.	1. Dr B. Deepthi, Asst. Prof., Dept. of Pathology 2. Mrs.Radha Rani, Head Nurse
PSQ 3	The organisation identifies key indicators to monitor the structures process and outcomes, which are used as tools for continual improvement activities.	1. Dr Alok Samantaray, Professor & HOD, Dept. of Anaesthesiology 2. Dr K Deepthi Charan, Medical Officer, QMS (NABH)office
PSQ 4	The organisation uses appropriate quality improvement tools for its quality improvement activities.	1. Dr M.Ramprasad, Medical Officer, QMS (NABH) Office 2. Dr.K Deepthi Charan, Medical Officer, QMS (NABH)Office
PSQ 5	There is an established system for clinical audit.	1. Dr Punith Patak N. Professor & HOD, Dept. of Paediatrics 2. Dr TVD Prathyusha, Associate Professor, Dept. of Community Medicine 3. Dr M.Ramprasad, Medical Officer, QMS (NABH) Office
PSQ 6	The patient safety and quality improvement programme are supported by the management.	1. Dr.B.Manilal, Professor, Dept. of Surgical Oncology 2. Dr A. Surekha, Assoc. Prof., Dept. of Dermatology
PSQ 7	Incidents are collected and analysed to ensure continual quality improvement.	1. Dr.Pranabandu Das, Professor, Dept. of Radiation Oncology 2. Mrs C. Suneetha, Nursing Suptd., Grade-I

Chapter : 7 - Responsibilities of Management (ROM)

Group Leader :Dr.R.Ram, Professor & Head of Nephrology & Medical Superintendent i/c

Dr.Aparna R Bitla, Professor & HOD, Dept. of Biochemistry & Registrar i/c

Task code (Standard)	Summary of Standards	Group Members
ROM 1	The organisation identifies those responsible for governance and their roles are defined.	1. Dr.Ram, Medical Superintendent i/c, 2. Dr.Koti Reddy, RMO
ROM 2	The organisation is ethically managed by the leaders.	1. Dr.D.S. MadhuBabu, Professor& Head of Dentistry 2. Mrs. C. Ushakiran, Assistant Professor,College of Nursing
ROM 3	The organisation is headed by a leader who shall be responsible for operating the organisation on a day-to-day basis.	1 Dr. V. Chandra Sekhar, Associate Professor, Department of Community Medicine 2. Mrs.D.Anand Babu, AD, Establishment Section
ROM 4	The organisation displays professionalism in its functioning	1. Dr. D. Srivani,Assistant Professor, Department of Anatomy 2. Mrs. T.Rajani, AD, Establishment Section
ROM 5	Management ensures that patient-safety aspects and risk-management issues are an integral part of patient care and hospital management.	1. Dr.Surekha, Associate Professor, Department of DVL 2. Mr. A. NagendraBabu, GM Office 3. Mr. Mohan, PA, GM Office 4. Mr.K. Narasimha Reddy, AE Electrical

Chapter : 8 - Facilities Management and Safety (FMS)

Group Leader :Dr. R. Ram, Medical Superintendent

Co-ordinator : Mr.G.Babu, AD, (GM)

Mr. E. Dowriswamy, Sr. BME

Task code (Standard)	Summary of Standards	Group Members
FMS 1	The organisation has a system in place to provide a safe and secure.	<ol style="list-style-type: none"> 1. Dr. K. Madhavi, Professor, college of Physiotherapy, 2. Mr.ElangoDamodaran,Fire Safety Officer, 3. Mr.Sri Balaji, AE Civil SVIMS 4. Mr. K. Bannerjee, Sr. Fitter & HIC Member
FMS 2	The organisation's environment and facilities operate in a planned manner and promotes environment friendly measures.	<ol style="list-style-type: none"> 1. Mr.G.Babu, AD, (GM) 2. Mr.Sri Balaji, AE Civil SVIMS 3. Mr. K. Narasimha, AE Electrical Eng.,
FMS 3	The organisation environment and facilities operate to ensure the safety of patients, their families, staff and visitors.	<ol style="list-style-type: none"> 1.Mr.Sri Balaji, AE Civil SVIMS 2. Mr. B. Prakash, Security Officer 3. Mr. K. Narasimha Reddy, AE Electrical Nursing Supt. Gr-I , 4. Patient Safety Committee member, 5. Dr. EGTV Kumar, Sr. Tech.
FMS 4	The organisation has a programme for the facility, engineering support services and utility system.	<ol style="list-style-type: none"> 1. Mr.G.Babu, AD, (GM) 2. Mrs.T.Prabhavathi, DD Nursing, 3. Mr.S.Mahesh, AE Electrical, Civil 4. Mr. K. Narasimha Reddy, AE Electrical 5. Mrs. C. Sunitha, Nursing Supt. Gr-I , 6. Mr. K. Bannerjee,Sr. Fitter, 7. Head Nurse CSSD,
FMS 5	The organisation has a programme for medical equipment management.	Mr. E. Doraiswamy, Sr. BME
FMS 6	The organisation programme for medical gases, vacuum and compressed air.	Mr.G.Babu, AD, (GM) & and Gas Room Operating Staff Members
FMS 7	The organisation has a plan for fire and non-fire emergencies within the facilities.	<ol style="list-style-type: none"> 1. Mr.ElangoDamodaran,Fire Safety Officer & Fire Safety Team, 2. Mr. K. Narasimha Reddy, AE Electrical 3. Mr. B. Prakash,Security Officer 4. Mr.KanthaRao, Sanitary Supervisor 5. Mr. NVS. Prasad,MSW 6. Mr.G.Babu, AD, (GM) (GM) and Staff Members 7. Mr. TVP. Kumar, AE Water Workers 8. Mrs. T. Prabhavathi, AD Nursing

Chapter: 9 Human Resource Management (HRM)

Group Leader:Dr.N.Adikrishnaiah, Dy. Director (Estt. Sec.)

Co-ordinator:Mr.D.Anand Babu, A.D (Estt.Sec.)

Task code (Standard)	Summary of Standards	Group Members
HRM 1	The organisation has a documented system of human resource planning.	1. Dr.R.Aparna R Bitla, Registrar i/c 2. Dr.N.Adikrishnaiah, Dy. Director (Estt. Sec.) 3. Mr.D.Anand Babu, A.D (Estt.Sec.) 4. Mrs.T.Rajani, AD, Estt. Sect.) 5. Mr.V.Sreedhar Raju, Supd. Esst.Sec.,
HRM 2	The organisation implements a defined process for staff recruitment.	1 Mr.D.Anand Babu, A.D (Estt.Sec.) 2. Mrs.T.Rajani, AD, Estt. Sect.) 3. Mr.V.Sreedhar Raju, Supd. Esst.Sec.,
HRM 3	Staff are provided induction training at the time of joining the organisation.	1. Mrs.T.Rajani, AD, Estt. Sect.) 2. Mr.V.Sreedhar Raju, Supd. Esst.Sec.,
HRM 4	There is on-going programme for professional training and development of the staff.	1. Mrs.T.Rajani, AD, Estt. Sect.) 2. Mr.V.Sreedhar Raju, Supd. Esst.Sec.,
HRM 5	Staff are appropriately trained based on their specific job description	1. Mrs.T.Rajani, AD, Estt. Sect.) 2. Mrs C. Suneetha, Nursing Suptd., Grade-I
HRM 6	Staff are trained in safety and quality-related aspects.	1. Dr. R. Jayaprada, Professor, Dept. of Microbiology 2. Dr. V S Kirnamayi, Assoc. Professor, Biochemistry 3. Mr.ElangoDamodaran Reddy Fire Safety Officer 4. Mr. B. Prakash,Security Officer
HRM 7	An appraisal system for evaluating the performance of staff exists as an integral part of the human resource management process.	1. Mr.D.Anand Babu, A.D (Estt.Sec.) 2. Mrs.T.Rajani, AD, Estt. Sect.) 3. Mr.V.Sreedhar Raju, Supd. Esst.Sec., 4. Mr.G.Babu, AD, (GM) & 4. Mrs. T. Prabhavathi, DD, Nursing
HRM 8	Process for disciplinary and grievance handling is defined and implemented in the organisation.	1. Mr.D.Anand Babu, A.D (Estt.Sec.) 2. Mrs.T.Rajani, AD, Estt. Sect.)
HRM 9	The organisation promotes staff well-being addresses their health and safety needs.	1. Dr. V. Vanajakshamma, Professor, Cardiology & Team 2. M. VenkataRamana Reddy, Supdt., 3. A. Rama SubbaRamudu, Supdt., 4. Mr.K.GiriBabu, AMRO
HRM 10	There is a documented personal information for each staff member.	1. Mr.D.Anand Babu, A.D (Estt.Sec.) 2. Mrs.T.Rajani, AD, Estt. Sect.)
HRM 11	There is a process for credentialing and privileging of medical professionals, permitted to provide patient care without supervision.	1. Dr.AlokSachan, Prof & HOD, Endocrinology 2. Dr.Manilal, Assoc. Prof, Surgical Oncology 3. Mr.D.Anand Babu, A.D (Estt.Sec.) 2. Mrs.T.Rajani, AD, Estt. Sect.)
HRM 12	There is a process for credentialing and	1. Mrs.T. Prabhavathi, D.D (Nursing)

Task code (Standard)	Summary of Standards	Group Members
	privileging of nursing professionals, permitted to provide patient care without supervision.	2. Dr. P. Sudharani, Professor, College of Nursing 3. Mrs.T.Rajani, AD, Estt. Sect.) 4. Mr.V.Sreedhar Raju, Supd. Esst.Sec.,
HRM 13	There is a process for credentialing and privileging of para-clinical professionals, permitted to provide patient care without supervision.	1. Dr. B. VenkataRamana, Professor & HOD, Dept. of Microbiology 2. Mr.D.Anand Babu, A.D (Estt.Sec.) 3. Mrs.T.Rajani, AD, Estt. Sect.)

Chapter: 10 Information Management System (IMS)

Group Leader :Mrs. K. Bhavana, IT Manager

Co-ordinator :Mr.Sandeep Kumar, AMRO

Task code (Standard)	Summary of Standards	Group Members
IMS 1	Information needs of the patients, visitors, staff, management and external agencies are met.	1. Mrs.K.Bhavana, IT Manager 2. Mrs.I.Kanthamma, Nursing Supdt., Grade-II 3. Mr.B.Prasad (Computer Assistant)
IMS 2	The organisation has process in place or management and control of data and information	1. Mr.Pranayatheja (Network Admintrator) 2. Mr. A.Savithri H/N, urology
IMS 3	The patients cared for by the organisation have a complete and accurate medical record.	1. Mr.K.GiriBabu, AMRO and 2. Mr. B.Prasad, Computer Assistant.
IMS 4	The medical records reflects the continuity of care.	1. Mr.K.GiriBabu, MRA and 2. Mr.Sandeep Kumar, AMRO
IMS 5	The organisation maintains confidentiality, integrity and security, data and information.	1. Dr.K.V. Koti Reddy, RMO, 2. Dr.Prabhanjan, Asst. Prof. Ophthalmology 3. Mr.Sandeep Kumar, AMRO
IMS 6	The organisation ensures availability of current and relevant documents, records, data and information and provides for retention of the same.	1. Mr. N.S.R.Murali Krishna, MRO 2. Mr.Sandeep Kumar, AMRO
IMS 7	The organisation carries out a review of medical records.	1. Mr.N.S.R.Muralikrishna, MRO, MRD 2. Mrs.M.N.Sunitha, Nursing Supdt. Grade-I