

Standards of NABH

NABH Consists:

- 10 Chapters.
- 100 Policies
- 8 Manuals
- 45 SOPs

- Standards are divided into 10 chapters, first five chapters are 'patient-centric' and last five chapters are considered to be 'organization-centric'. The standards are statements that defines the structures and processes that must be substantially in place in an organization to enhance the quality of care.

Patient-centric chapters:

- Access, Assessment and Continuity of Care (AAC)
- Care of Patients (COP)
- Management of Medication (MOM)
- Patient Rights and Education (PRE)
- Hospital Infection Control (HIC)

Organization-centric chapters:

- Patient Safety and Quality Improvement (PSQ)
- Responsibilities of Management (ROM)
- Facility Management and Safety (FMS)
- Human Resource Management (HRM)
- Information Management System (IMS)